

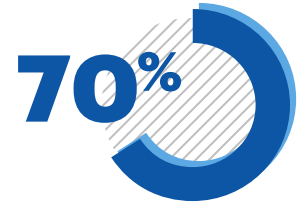


Step by step walkthroughs overlaid on SAP GUI



## THE PROBLEM

- SAP is difficult to learn
- Business processes are complex with lots of variations
- Training & help methods are costly and ineffective



of what is learned in training is forgotten within **24 hours**



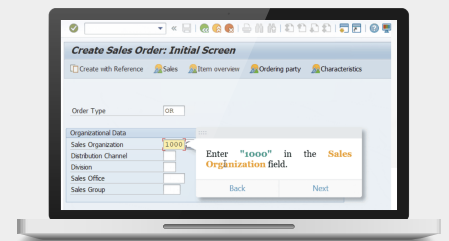
## HOW IT WORKS

### Expert Users and Trainers

- Trainers record & publish a guide by manually completing the steps once in SAP
- Fields are auto captured
- Help bubbles are filled with explanatory text and links

### Business Users

- End users request help as needed directly in the live SAP production system
- Step by step from any screen for any process
- Data and analytics are captured



## BENEFITS

### Expert Users and Trainers

- Very short learning curve
- Fast to create and maintain guides
- Improve training effectiveness
- Reduce support requests

### Business Users

- Reduce time to proficiency
- Improve user satisfaction
- Eliminate errors
- Reduce time waste

### Management Organization

- Increase user Adoption
- Improve SAP project success rate reduce re-training costs
- Increase productivity and efficiency

OnScreen provides contextual walkthrough help to business users directly in the SAP GUI.

